

Date			Account #	
Business Name			Connection Date	
Service Address			Deposit	\$
Mailing Address			City, State	
SIC#			Property Owner	
Partnership	Sole Proprietorship		Corporation	
FD ID#			Phone #	
Business Owner(s)		SS#	DL#	
Type of Business			Contact	
Business Phone#			Home Phone#	
Zoning Approved: Yes/No	CO Approved: Yes/No	Comments		

### CUSTOMER SERVICE AGREEMENT

This agreement, when signed by the Consumer and by an authorized representative of the City of Rock Hill, shall become a contract under which the City of Rock Hill agrees to furnish Utility Services to the Individual Consumer, and the Consumer agrees to receive and pay for said service in accordance with the Rate Schedule and the Service Regulations of the City of Rock Hill on file in the office of the City of Rock Hill, and as the same may be modified from time to time, which Rate Schedules and Service Regulations are hereby made a part of this contract as effectually as if fully set forth herein.

The Consumer must maintain a safe passageway for meter access by the City of Rock Hill. Additionally, the Consumer has the responsibility to keep the meter free from obstructions and to restrain pets or by removing obstacles that the City of Rock Hill might encounter at that property. Failure of the customer to provide free access may result in the termination of utility service until suitable access is provided. Bills may be rendered on the basis of estimated meter readings whenever the City of Rock Hill is unable to obtain a meter reading because of inaccessibility to the Consumer's premises, or for other reasons. In any case, consumption shall be estimated based upon the best information available.

The Consumer shall not interfere with, or alter the City of Rock Hill's meters, seals, or other property, or permit the same to be done by other than the City of Rock Hill's authorized agent or employee. Damage caused or permitted by the Consumer to said property shall be paid for by the Consumer. When unauthorized use of utility services is discovered, the City of Rock Hill may discontinue service and the Consumer shall be required to pay for the estimated unauthorized usage, the cost of investigation, reconnection, and any other loss resulting from the changing, tampering, or interfering with the meter, before service is restored.

The City will make all reasonable efforts to provide continuous and uninterrupted utility service, but cannot be liable for loss or damage (direct, consequential or otherwise) caused by failure to supply electricity, water - sewer, or by an interruption, if it is due to any cause beyond the reasonable control of the City. The City cannot be held accountable for acts of God.

The agreement shall continue indefinitely, unless otherwise provided, the same shall continue from month to month thereafter. The same may be terminated by either party after expiration of any fixed period initially specified, upon one working day notice to the other. It is further agreed that the City of Rock Hill reserves the right to discontinue services if the Consumer breaches this service agreement. If the service is disconnected for cause, the Consumer agrees to pay all outstanding bills and an applicable reconnection fee for service to be restored. The customer understands that the information furnished on this application will be verified and if determined inaccurate, will result in the termination of service without prior notice.

The applicant understands that the City must take action and expend funds to comply with this request for service. By signing the application, the applicant signifies that he or she has the authority to request utility service at the location identified above.

The Consumer who signs for service agrees to be responsible for receipt and payment of bills for these services. Failure to receive a monthly bill does not relieve Consumer of payment responsibility. If the Customer moves to another address served by the City of Rock Hill the agreement shall be effective at the new address. It is further understood that should the deposit be determined insufficient, the customer will make additional deposit upon request from the City of Rock Hill not to exceed the two highest month's utility bills.

I attest that the information given on this contract is true and accurate to the best of my knowledge.

By \_\_\_\_\_

Customer Service Representative

X \_\_\_\_\_

Applicant's Signature